



Team Members will be wearing face masks at all times.

Guests MUST wear face coverings-if you arrive without a face mask, we will have disposable and cloth masks available for purchase.

As always, we will only use freshly laundered robes, capes and towels for every guest.

Our tools, stations, chairs and surroundings will be freshly disinfected between each guest.

This has always been our standard protocol and that will never change.

We will be doing a tremendous amount of laundry - all items will be washed in hot water and dried on the highest setting. This isn't really new it just sounds like more.

We will also be frequently washing our hands and also using hand sanitizer.

We will be disinfecting everything that everyone touches throughout the day and in between appointments. We are scheduling extra time between guests to do this.

We will have dedicated time daily and weekly strictly for cleaning and disinfecting.

We will be limiting the number of team members and guests in the salon at any one time. The Ohio State Board of Cosmetology requires us to have 50% of what the fire code allows.

Please be advised that Lavish Color Salon has been **THOROUGHLY** cleaned and disinfected prior to reopening using EPA registered disinfectants.

We have also treated the salon with Micro Shield 360, an antimicrobial treatment that works to immediately kill and prevent future pathogens from living on treated surfaces.

All unnecessary items such as magazines, service menus etc. have been removed.

The use of our waiting area will be discontinued.

Unfortunately, we will not be serving any beverages - tea, coffee or water.

Please limit your belongings to a phone, your own water or beverage, and a credit card.

Upon arrival for your scheduled appointments, you must text the front desk from your car. If your stylist is not ready for you, you must remain waiting outside.

Please wait in your car, with your air conditioning on, if it is hot outside.

Once you are cleared for entry, your temperature will be taken with a touchless thermometer, and asked to immediately wash or sanitize your hands. If your temperature registers over 99 degrees, you will be asked to reschedule and wait at least 14 days for your next appointment. We will keep all of this information logged in your file (for everyone's safety) per CDC guidelines.

You will also be asked if you have been exposed to someone who is sick, or if you yourself have been feeling off or ill. If so, we will have to reschedule your appointment.

A legal waiver will be required for anyone who is receiving a service. This will be sent to you prior to your service. We are trying to minimize the number of interactions with the front desk staff, so we ask that you return it 24 hours prior to your appointment.

( you will get an email with the link to fill out your release form)

We are requesting a 24 hour cancellation policy. Our normal cancellation policy is 48 hours. We have shortened this because we want you to cancel if you feel sick.

Please do not come to the salon with any flu like symptoms so we can keep everyone safe.

As time and space are at a premium, 100% of the service total will be applied to your credit card if you are unable to show up for your appointment, and/or if you don't adhere to the 24 hour cancellation policy. If you are running more than 5 minutes late, please text us to let us know. We may have to reschedule your appointment which will result in 100% of your service charge and moving to the back of the line for rescheduling appointments.

We will try our best to work with you!

To have total and complete touchless payment options contact us prior to your appointment reservation to update your credit card on file. This info can be secured safely in your guest file so you can have complete touchless payment option. We have also updated our payment systems with Digital Wallet, so you can also use Apple Pay, Google Pay, or Samsung Pay to cover the cost of your products and services.

Only guests with appointments are allowed in the salon. You cannot bring a friend or a child with you unless they are scheduled for an appointment.

At this time we will be foregoing any blow -dry only services so as not to spread germs in the air. This will also give us more time to sanitize everything between guests, and allow for more guests to be serviced over all. We ask that you come into your appointment with your hair freshly washed and styled from that morning so that we can dry cut your hair before beginning your color service

There will be no discounts on any services for the time being  
(no new guest promos, gift vouchers, NO Blow-dry Packages etc.)